

JOB DESCRIPTION



Job Title:	Senior Technician
Reporting to:	Service & Outages Manager
Location:	Middlesbrough
Reference No:	P7

Please note that candidates must have the right to live and work in the UK to be eligible for consideration, as sponsorship is not available for this role.

Qualifications and Experience

Preferred Qualifications:

- Valid and full UK driving licence
- Level 3 qualified in a technical apprenticeship
- Level 3 technical qualification, e.g., BTEC or ONC
- Level 1 hydraulics qualification

Preferred Experience:

- +5 years (post apprenticeship) in an engineering workshop role
- +5 years hydraulic experience
- +5 years working in a field service role
- +2 years dual trade experience, e.g., mechanical/hydraulic and electrical/controls
- Leading small site teams of up to 5-people, including subcontractors

IMH Document No.	Date of Revision	Revision	Page Number
IMH/HR/46	10-06-2022	1	1 of 5

Company Values

Safety:	Zero harm is paramount
Quality:	Our best should be the best
Integrity:	Our ethics underpin our performance
Respect:	We value every individual equally
People:	Your progress is our priority
Pride:	We strive for perfection. We practice precision

Mission

IMH delivers world class hydraulic solutions with commitment, care, and pride. We practice precision.

Vision

Our vision is to make IMH the preferred choice for our clients and our supply chain across the globe. We endeavour to set industry standards in service and performance.

Core Purpose

We strive to benefit everyone, and everything connected to our business. We know a business's success is more than its bottom-line. The guiding principles of IMH are to positively impact the lives of our staff, clients, and society. Our success is greater when shared.

IMH Document No.	Date of Revision	Revision	Page Number
IMH/HR/46	10-06-2022	1	2 of 5

Key Duties

General:

- Drive and promote health, safety, environmental and quality standards
- Drive and promote the company mission, vision, and values

Engineering:

- Trace hydraulic systems and sketch basic hydraulic circuits
- Determine correct test procedures from hydraulic circuits
- Carry out system surveys to provide recommendations for system improvements
- Produce technical reports

Production:

- Carry out hydraulic equipment assessments, for repairs, replacements, and modifications
- Safe and effective function and pressure testing of hydraulic equipment
- Support the safe and successful completion of client Factory Acceptance Tests and Site Acceptance Tests
- Attendance at site to carry out fault finding, repairs, and maintenance of hydraulic equipment
- Assembly and testing of new equipment, including hydraulic manifolds and HPUs
- Planning and mobilisation of equipment, materials, and resources for site activities
- Lead site activities, including pressure testing and flushing activities, and producing the relevant document packs
- Commissioning, maintenance & fault finding for open loop hydraulic systems
- Lead on site teams, taking the role of company representative where required, including the supervision of both IMH employees and subcontractors

IMH Document No.	Date of Revision	Revision	Page Number
IMH/HR/46	10-06-2022	1	3 of 5

JOB DESCRIPTION



- Development of onsite solutions where possible, including immediate and temporary remedies. Work closely with the engineering design team where more robust and long-term solutions are required
- Disassemble, inspect, report, and repair of all hydraulic equipment
- Completion of basic parts lists, identifying appropriate equipment and remedial work needed for repairs
- Repair of equipment utilising all relevant hand tools
- Basic machining, drilling, cutting, and grinding
- Use of measuring equipment, e.g., internal and external micrometers

Commercial:

- Input to client discussions in terms of technical clarification
- Provide technical support to bids and proposal activity
- Responsibility for onsite project reporting

Other:

- Assist with training and development, including mentoring
- Carry out maintenance of technical equipment, including identifying upgrades and replacements
- Utilise the company ERP system for all project activity recording and reporting
- Other ad-hoc duties as required

IMH Document No.	Date of Revision	Revision	Page Number
IMH/HR/46	10-06-2022	1	4 of 5

Key Accountabilities

- Ensure zero harm to all personnel (including employees, clients, and subcontractors)
- Compliance with company safety standards across day-to-day business operations
- Adherence to company values and behaviours
- Compliance with client site rules and regulations
- Ensure all work quality is to the agreed company standard, right first time
- Build and maintain strong client relationships, ensuring expectations are satisfied
- Deliver against project scope, communicating potential variations and risks in a timely manner
- Effective supervision of resources, as required
- Carrying out of activities in a time conscious and professional manner
- Foster an effective working relationship between all departments and functions within the company
- Accurate and detailed project reporting on a regular and timely basis
- Reading and understanding of engineering drawings, and relaying of information
- Carrying out effective set up of equipment to specification
- Making appropriate and timely recommendations
- Component repair and accurate component recommendation
- Flexibility in supporting other ad-hoc duties

Interested candidates should email their CV to recruitment@imh-uk.com.

Please note that candidates must have the right to live and work in the UK to be eligible for consideration, as sponsorship is not available for this role.

IMH Document No.	Date of Revision	Revision	Page Number
IMH/HR/46	10-06-2022	1	5 of 5